# SURAMA TO STATE OF THE STATE OF

## Maharaja Surajmal Institute

Affiliated to GGSIP University & NAAC 'A' grade accredited.

Rated as Category 'A+' by SFRC & 'A' by JAC Govt. of NCT of Delhi

Recognised U/s 2(f) of UGC Act

## **Faculty Profile**

1. Name of Faculty: Dr. Parul Deshwal

Date of Joining: 1<sup>st</sup> August'2006

3. Present Position: Associate Professor

4. Department: Business Administration

5. Email ID: , paruldeswal@msi-ggsip.org, deshwal.parul@gmail.com

6. Profile:

### Your profile (glorify your work)

My specialisation is in Marketing and I love to explore the new areas of marketing. I have published 36 Research Papers in various reputed International and National Journals, in which I have covered some major areas of marketing i.e. Green Marketing, Destination Branding, Social Media Marketing, Consumer Behaviour, Digital Marketing, Neuromarketing, Online Advertising, Tourism Marketing and Mobile Banking etc. I have also covered the General Management areas like Entrepreneurship Development, Management Information System and Human Resource Management etc. I have also presented Research Papers in various National and International Conferences. I authored 2 Books in the area of Marketing on "Sales and Distribution Management" and "Sales Management". I also Co- Edited a Conference Proceeding on the topic "Organizational Transformation in Merging Real and Virtual World".

#### 7. Educational Qualification:

S No.	Degree (graduation onwards)	College and/ or University	Year
1.	BCA	CCSU, Meerut	2003
2.	MBA	GGSIPU, Delhi	2005
3.	M. Phil (Management)	Vinayaka Mission University, Salem	2007
4.	Ph.D (Marketing)	CCSU, Meerut	2012

#### 8. Employment Record (Latest First)

S No.	From [Month & Year]	To [Month & Year]	Employer Name	Positions Held	No of Years
1	18 <sup>th</sup> April'2016	Till Date	Maharaja Surajmal Institute	Associate Professor	4 Years 9
					Months
2	1 <sup>st</sup> August'2006	17 <sup>th</sup> April'2016	Maharaja Surajmal Institute	Assistant Professor	9 Years 7
					Months
3	1 <sup>st</sup> August'2005	31 <sup>st</sup> July'2006	Jaipuria Institute of	Lecturer	1 Year
			Management		

#### 9. Research Papers in National and International Journals

S No.	Title of Paper (Vol and Page No.)	Name of Journal	National/ Internation al	No. of Co- Authors	SCI/ SCIE/ SSCI/ ESCI/ SCOPUS/ UGC Care	Year of Publication	Impact Factor	No. of Citations
1.	Rural Entrepreneurshi p: A Strategy For Economic Development of The Villages, Vol. 3, Issue: 2, February' 2016., Page No. 264-277	Asian Academic Research Journal of Social Sciences & Humanities - A Peer Reviewed International Journal of Asian Academic Research Associates,	International	Nil	-	2016	-	-
2.	Role of Management Information System in Organizational Decision Making, Vol. 3, Issue: 2, February' 2016, Page No. 149-158.	Asian Academic Research Journal of Social Sciences & Humanities - A Peer Reviewed International Journal of Asian Academic Research Associates	International	Nil	-	2016	-	-
3.	Effects of Wages on The Performance of Employees, Vol. 5, Issue: 2, February' 2016, Page No. 185- 195.	International Journal of Advanced Research in Management and Social Sciences.	International	Nil	-	2016	Impact Factor: 6.284	-
4.	Why People Stay in Their Jobs: Employee Retention, Vol. 3, Issue: 1, January' 2016, Page No. 153- 161.	Asian Academic Research Journal of Social Sciences & Humanities - A Peer Reviewed International Journal of Asian Academic	International	Nil	-	2016	-	-

		Research						
		Associates						
5.	Impact of Emotional Intelligence on Organizational Performance, Vol. 5, Issue: 1, January' 2016, Page No. 173- 182.	International Journal of Advanced Research in Management and Social Sciences.	International	Nil	-	2016	Impact Factor: 5.313	11
6.	Impact of Mobile Marketing Applications in Current Indian Scenario, Vol. 5, Issue:1, January' 2016, Page No. 26- 38.	International Journal of Advanced Research in IT and Engineering.	International	Nil	-	2016	Impact Factor: 5.418	02
7.	Online Advertising and its impact on Consumer Behaviour, Vol. 2, Issue: 2, January' 2016.Page No. 200-204.	International Journal of Applied Research.	International	Nil	-	2016	Impact Factor: 5.2.	30
8.	A Study of Customer Relationship Management in FMCG Stores of India, Vol. 2, Issue: 7, December' 2015, Page No. 01-13.	Asian Academic Research Journal of Social Sciences & Humanities - A Peer Reviewed International Journal of Asian Academic Research Associates	International	Nil	-	2015	-	-
9.	A Study of Today's Biggest Challenge: Work Life Conflict, Vol. 5, Issue: 12, December' 2015, Page No. 34-44.	EXCEL International Journal of Multidisciplin ary Management Studies	International	Nil	-	2015	-	-
10.	Green-HRM: An Organizational	International Journal of Applied	International	Nil	-	2015	Impact Factor: 5.2.	48

	Strategy of	Research,						
	Greening	,						
	People, Vol. 1,							
	Issue: 12,							
	December'							
	2015, Page No.							
	176-181.							
11.	Role of	Asian	International	Nil		2015	_	
11.	Relationship	Academic	memanonar	1411	_	2013	_	-
	Marketing in	Research						
	Today's Highly	Journal of						
	Competitive	Social						
	World, Vol. 2,	Sciences &						
	Issue: 7,	Humanities -						
	December'	A Peer						
	2015,	Reviewed						
	Page No. 123-	International						
	132.	Journal of						
		Asian of						
		Academic						
		Research Associates						
12.	Impact of	International	International	Nil	_	2015	Impact	04
12.	Celebrity	Journal of	International	1111	-	2013	Factor:	04
	Endorsement on	Advanced					5.313.	
	Sales, Vol. 4,	Research in					3.313.	
	Issue: 12,	Management						
	December'	and Social						
	2015, Page No.	Sciences						
	87-98.	Belefices						
13.	A Study of	International	International	Nil	-	2015	Impact	07
	Mobile Banking	Journal of					Factor:	
	in India, Vol. 4,	Advanced					5.418.	
	Issue: 12,	Research in						
	December'	IT and						
	2015, Page No.	Engineering.						
	1-12.	8 8.						
14.	Impact of	International	International	Nil	-	2015	Impact	05
	flexible	Journal of					Factor:	
	working	Applied					5.2.	
	arrangements in	Research.						
	the MNCs of							
	Delhi, Vol. 1,							
	Issue: 13,							
	December'							
	2015, Page No. 810-814.							
	010 017.							
15.	Women	Asian	International	Nil	-	2015	-	-
	Entrepreneurshi	Academic						
	p: A Reflection	Research						
	of Indian	Journal of						
	Women in	Social						
	Entrepreneurial	Sciences &						
	World, Vol. 2,	Humanities -						
	Issue: 6,	A Peer						
	November'	Reviewed						
		-10.1004						

	2015 D N.	T., (						
	2015, Page No.	International						
	220-232.	Journal of						
		Asian						
		Academic						
		Research						
		Associates						
16.	Succession	International	International	Nil	=	2015	Impact	06
	Planning: The	Journal of					Factor:	
	Right People,	Advanced					5.313.	
	For The Right	Research in						
	Job, At The	Management						
	Right Time,	and Social						
	Vol. 4, Issue:	Sciences.						
		Sciences.						
	11, November'							
	2015, Page No.							
	57-67.							
17.	A Study of	International	International	Nil	=	2015	-	-
	Gender	Journal of						
	Difference in	Scientific						
	Work Place	Research and						
	Stress, Vol. 3,	Management.						
	Issue: 11,							
	November'							
	2015, Page No.							
	3710-3717.							
18.	A Study of	ZENITH	International	Nil	-	2015	_	_
10.	Indian Direct	International	211101111111111111111111111111111111111	1111		2010		
	Selling	Journal of						
	Industry, Vol.	Business,						
	5, Issue: 11,	Economics						
	November'	and						
	2015, Page No.	Management						
10	131-140.	Research.		2 714				
19.	Role of E-HRM	International	International	Nil	-	2015	Impact	07
	in	Journal of					Factor:	
	Organizational	Applied					5.2.	
	Effectiveness	Research.						
	and							
	Sustainability,							
	Vol. 1, Issue:							
	12, November'							
	2015, Page No.							
	605-609.							
20.	E-Marketing:	International	International	Nil	-	2015	-	02
	Challenges And	Journal of						
	Opportunities	Scientific						
	For The	Research and						
	Marketers, Vol.	Management.						
	3, Issue: 11,							
	November'							
	2015, Page No.							
	3747-3753.							
21.	E-Commerce in	International	International	Nil		2015	Impact	01
۷1.	India: Creating	Journal of	micinational	INII	-	2013	_	V1
	The Bricks	Advanced					Factor:	
	Behind The	Research in					5.418.	
	Clicks, Vol. 4,	IT and						
	, , OI. I,							

	Issue, 11	Engineering						
	Issue: 11, November'	Engineering.						
	2015, Page No.							
	1-11.							
22.	Emotional	International	International	Nil	-	2015	Impact	05
	Marketing:	Journal of					Factor:	
	Sharing The	Advanced					5.313.	
	Heart of Consumers,	Research in						
	Vol. 4, Issue:	Management and Social						
	11, November'	Sciences.						
	2015, Page No.	Belefices.						
	254-265.							
23.	Creating a New	International	International	Nil	-	2015	-	_
	Mindset:	Journal of						
	Reverse	Scientific						
	Mentoring, Vol.	Research and						
	3, Issue: 10,	Management.						
	October' 2015,							
	Page No. 3620-							
24	3418.	Researcher's	National	Nil		2015		
24.	Destination Branding a	Researcher's Voice – A	inational	INII	-	2015	-	-
	Profit making	Refereed						
	tool for Indian	Management						
	Tourism	Journal of						
		Kasturi Ram						
	21 <sup>st</sup> Century,	College of						
	Vol. 4, Issue: 1	Higher						
	& 2, June2014-	Education.						
	May2015, Page							
25	No. 20-27.	T 1	T 1	N7'1		2015		
25.	Tourism	International Journal of	International	Nil	-	2015	-	-
	Industry: An Instrument of	Scientific of						
	Indian	Research and						
	Economic	Management.						
	Growth through							
	FDI, Vol. 3,							
	Issue: 2,							
	February' 2015,							
	Page No. 2137-							
26	2140.	DIDD DAYC	NT. d	3.711		2014		
26.	Entrepreneurshi	DIRD RAYS a Journal of	National	Nil	-	2014	-	-
	<ul><li>p Development:</li><li>A Paradigm</li></ul>	Management,						
	Shift From	Technology,						
	Youth	Education						
	Unemployment	and Law.						
	to Employment,							
	Vol.1, Issue: 1,							
	Jan-July 2014,							
	Page No. 07-15.							
27.	Social Media: A	Jaipuria e –	National	Nil	-	2013	-	-
	Tool For The Marketers to	Vaani International						
	Marketers to Grow Their	Journal of						
	Olow High	Journal Ol						

	Business, Vol.1,	Research in						
	Issue: 1,	Management						
	December	& IT.						
	2013,Page No.							
	80-90.							
28.	A Study on	TRINITY	National	1	-	2013	-	_
	Consumer	Journal of						
	Behavior of The	Management,						
		IT & Media						
	Young							
	Decision-	(TJMITM).						
	Makers of							
	India, Vol.4.							
	December							
	2013, Page No.							
	06-11.							
29.	Corporate	Refereed	National	Nil	_	2013	-	-
	Social	Journal Of						
	Responsibility –	Education						
1	The New	"Shikshan						
1		Anveshika"						
	Reality of							
	Indian Business	of Hindu						
	Houses, Vol.	College of						
	III, Issue No. 2,	Education						
	July2013, Page	Sonepat.						
	No. 16-24.							
30.	Employer	Journal of	National	2	=	2013	-	-
	Branding: A	Practicing						
	Strategic Tool	Managers,						
	For Talent	Listed in						
		Cabell's and						
	Attraction, Vol.							
	03, No.1,	Ulrich's						
	January – June	International						
	2013, Page No.	Periodicals						
	61-65.	Directory,						
		Banarsidas						
		Chandiwala						
		Institute of						
		Professional						
1		Studies,						
1		Delhi.						
31.	Tourism	DCAS	National	First		2013		
31.			radional		-	2015	-	-
	Marketing: A	Journal of		Author				
1	Tool For	Management						
1	Economic	and IT						
	Development,	Applications						
	Vol. III, No.1,	of Delhi						
	January – June	College of						
	2013, Page	Advanced						
	No.70-77.	Studies,						
1		Delhi.						
32.	An Empirical	Researcher's	National	1	_	2013	_	_
32.	Study of	Voice – A	1 vacionai	1	_	2013	=	_
	Consumer	Refereed						
1	Buying	Management						
1	Behavior in	Journal of						
	Indian Markets,	Kasturi Ram						

	Vol. 2, Issue: 2, October 2012- March 2013, Page No. 26-34.	College of Higher Education.						
33.	Neuromarketing : The Modern Science of Consumer Brainwashing, Vol. 10, No.1, January – June 2012.Page No. 57-62.	Effulgence – Bi- Annual Management Journal of Rukmini Devi Institute of Advanced Studies.	National	2	-	2012	-	-
34.	A Study of Social Media: A Marketing Tool For The Youth, Vol. 4, No. 5, 2012, Page No. 16-20.	Global Journal of Finance and Management.	International	1	-	2012	-	-
35.	Green Marketing: Issues & Challenges, Vol.2 Issue 6, June 2012, Page No. 105-114.	ZENITH International Journal of Business Economics & Management Research.	International	Nil	-	2012	-	11
36.	Workforce Diversity Management: Biggest Challenge For 21 <sup>st</sup> Century Managers, Vol.1 Issue 3, Dec 2011, Page No. 173-186.	ZENITH International Journal of Business Economics & Management Research.	International	1	-	2011	-	17

## 10. Research Papers presented / Published as full paper in Conferences/ Seminars:

S	Title of Paper	Name of Conferences/	National/	Name of Host	Year
No.	•	Seminars	International	Institution	
1.	"Happiness at	Presented in National	National	Department of	2019
	Workplace: The	Conference "India's Yes To		Business	
	War of Talent is	Megha Reforms: Issues,		Administration,	
	about to go	Challenges and Implications:		Maharaja Surajmal	
	Nuclear"	Future of Work and 4 <sup>th</sup>		Institute, Janakpuri,	
		Industrial Revolution" on 23 <sup>rd</sup>		New Delhi – 110058	
		February' 2019.			
2.	"Leadership	Presented in "Paradigm Shift	National	Department of	2017
	Decides The	from Developing to Developed		Business	
	Destiny of Nation"	India through- Digitalization.		Administration,	
				Maharaja Surajmal	
				Institute, Janakpuri,	
				New Delhi – 110058.	
3.	"Plastic Money:	Presented in "Paradigm Shift	National	Department of	2017
	The First Step	from Developing to Developed		Business	

	towards Digitalized India"	India through- Digitalization.		Administration, Maharaja Surajmal Institute, Janakpuri, New Delhi – 110058.	
4.	"Review of State of Digital India and its Contribution in the Development of The Nation"	Presented in "Paradigm Shift from Developing to Developed India through- Digitalization.	National	Department of Business Administration, Maharaja Surajmal Institute, Janakpuri, New Delhi – 110058.	2017
5.	"Talent Management: An Innovative Tool of Sustainable Development through Employee Engagement"	Presented in International Conference "Innovation & Sustainability Managing for Change" on 25 <sup>th</sup> January'2015.	International	Hindu Institute of Management, Sonepat, Haryana.	2015
6.	"E-HRM: Innovation or Irritation for Indian Organizations"	Presented in National Conference "Innovations in IT, Management & Education- Digital India Initiative (IIMEDII-2015)" on March 21 <sup>st</sup> , 2015.	National	Department of Computer Science, Maharaja Surajmal Institutes, New Delhi-110058	2015
7.	"Ethical Dimensions in the Conduct of Business: The Ethics in Business"	Presented in International Conference "Globalization & its Impact on Management & IT"	International	IDEAL Institute of Management and Technology & School of Law, New Delhi.	2015
8.	"E-Retailing in Rural India is the Biggest Challenge for the Retailers"	Presented in National Conference "Organizational Transformation in Merging Real and Virtual World".	National	Department of Business Administration, Maharaja Surajmal Institute, Janakpuri, New Delhi – 110058.	2015
9.	"Agripreneurship- A Tool For Rural Development in India", Page No. 112-115	Presented and Published in International Conference Proceeding on "Innovative Entrepreneurship to Minimize Carbon Footprints" of, 19 <sup>th</sup> April' 2014,	International	Department of Business Administration, Maharaja Surajmal Institute, Janakpuri, New Delhi – 110058	2014
10.	"Work Life Balance: dilemma of Modern Society"	Presented in "4 <sup>th</sup> National Conference on Shaping the Future of Business and Society: By Virtue of IT, Management and Media".	National	Trinity Institute of Professional Studies, New Delhi.	2014
11.	"Ethics and Corporate World"	Presented in National Seminar "Ethical Issues in the Present Era".	National	Sunder Deep College of Management Technology, Ghaziabad.	2013
12.	"A Comparative Study of Retail Stores and Local Stores in India with Reference to SCM"	Presented in International Conference "Global Competitiveness and Corporate Governance Imperatives in Emerging Economies".	International	School of Management Studies, Ansal Institute of Technology, Gurgaon.	2013
13.	"Corporate Social	Presented in National	National	Fairfield Institute of	2013

	Responsibility:	Conference "Role of		Management &	
	Issues and	Management, IT, Media & Law		Technology, New	
	Challenges in	in Good Governance".		Delhi.	
	India"	in edge ed veriante v		2 viiii	
14.	"A Comparative	Presented in National	National	Delhi Institute of	2013
	Study of Supply	Conference "FDI in India:	- 1	Rural Development,	
	Chain Management	Challenges, Effectiveness &		Delhi.	
	of Various Retail	Future".			
	Stores and Local				
	Stores in India"				
15.	"Role of Celebrated	Presented in National Seminar	National	Sunder Deep College	2012
	Human Resources	"Human Resource Management		of Management	
	in Organizations"	in 21 <sup>st</sup> Century".		Technology,	
				Ghaziabad.	
16.	"The Decision	Presented in National	National	Ansal Institute of	2012
	Makers in India Are	Conference "Managing Change		Technology,	
	Getting Younger	& Innovation in an Era of		Gurgaon.	
	Day-By- Day: By	Technological Evolution".			
	chance or By				
17	Choice?"	Daniel I I National	NT-4'1	Tankin ta	2012
17.	"Electronic Waste Management-	Presented in National Conference "Emerging Trends	National	Institute of Management Studies,	2012
	Biggest Challenge	in Information Technology		Ghaziabad.	
	And Business	(NCETIT-12)"		Gliaziabau.	
	Opportunity In 21 <sup>st</sup>	(NCL111-12)			
	Century"				
18.	"Global Financial	Presented in National	National	Maharaja Surajmal	2012
	Crisis and its	Conference "Global Financial		Institute, New Delhi-	
	Impact on	Environment and its Impact on		110058.	
	Economic Growth	Corporate Houses in India".			
	in India"				
19.	"Critical Analysis	Presented in National	National	Ansal University,	2012
	of Ethical Issues in	Conference "IT Innovation &		Gurgaon.	
	Advertising"	Sustainability: Current Trends			
20	<i>((A</i> ) <b>(2) (3)</b>	& Ethical Issues- ITCE 2012".	XX .1	24.1	2012
20.	"A Study on	Presented in National	National	Maharaja Surajmal	2013
	Innovation in	Conference "Managing		Institute, New Delhi-	
	Service Marketing"	Innovations and Talent in the Highly Competitive Global		110058.	
		Business Environment".			
21.	"Digital Marketing-	Presented in International E-	International	Gita Rattan Institute	2021
21.	Revolution in	Conference on "Global	memanonai	of Business Studies,	2021
	Indian Marketing	Information and Business		Delhi.	
	System"	Strategies(ICGIBS) on5th			
	·	Jan'2021			

## 11. Books and Journals Published/Edited:

	Books and Jodinals I ublished/Luited.						
S	Title of Book/Journal	Publisher	National/	Volume and	Year of		
No.			International	Issue no. (in case	Publication		
				of journal)			
1.	Text Book on Sales and	JSR Publishing House	National	First Edition	2019		
	Distribution	LLP, WZ 61/8A, Vashisth					
	Management	Park, Pankha Road, New					
		Delhi-110046.					
2.	Text Book on Sales	JSR Publishing House	National	First Edition	2018		
	Management	LLP, WZ 61/8A, Vashisth					

		Park, Pankha Road, New			
		Delhi-110046.			
3.	Co-Edited Book on	Modern Rohini Education	National	First Edition	2015
	"Organizational	Society, J-147, 2 <sup>nd</sup> Floor,			
	Transformation in	Vikas Puri, New Delhi-			
	Merging Real and	110018.			
	Virtual World"				

## 12. Book Chapters in National and International Books

S No.	Title of Chapter (Page No.)	Name of Book	National/ International	Year of Publication
1.	A Study on Quality Assurance in Higher education, Page No. 24-29.	Quality Assurance in Higher Education Practices and Issues by Maharaja Surajmal Institute, New Delhi-110058, First Edition 2019.	National	2019
2.	Role of Indian Micro, Small And Medium Enterprises in Nation's Building, Page No. 227-234. (International Publisher)	Microfinance and Micro entrepreneurship: A Paradigm Shift For Societal Development" of Department of Economics, Bhagat Phool Singh Mahila Vishwavidyala, Khanpur Kalan, Sonipat Haryana- 131305, February 2015.	International	2015
3.	Work Life Balance and Retention of Human Capital: A Study of Indian Companies, Page No. 73-77.	Sustaining Business Practices in Global Business Environment: Issues, Challenges and Prospects, by Institute of Information Technology and Management, New Delhi- 110058, First Edition 2015.	National	2015
4.	Economic Empowerment of Women in India Through Entrepreneurship, Page No. 130-139. (International Publisher)	Microfinance Building Bridges Between Economy and Society" of Department of Economics, Bhagat Phool Singh Mahila Vishwavidyala, Khanpur Kalan, Sonipat Haryana- 131305, November 2013.	International	2013
5.	The changing Face of Marketing Collaterals in the New Millennium, Page No. 03-09.	"Innovative Trends in Marketing in The New Millennium" by Lal Bahadur Shastri Institute of Management, Dwarka, New Delhi-110075, First Edition 2013.	National	2013
6.	Strategies for Stress Management, Page No. 31-37.	Vision For faculty Development Programme: An Educational Perspective, First Edition 2012.	National	2012

## 13. Patent / Copyright:

S No.	Title of Patent/Copyright	Applicants	Patent /copyright number and Year
	N/A		

# 14. Sponsored Project/Consultancy :

S No.	Title of Project/Consultancy	Applicants	Sanctioned Amount	Sponsoring Agency	Duration of the project specifying the date of sanctioning

N/A		

15. Research Scholars (M.Tech/ M.Phil/Ph.D. Thesis Supervised) : None

S. No.	Full Name of the student	Title of Thesis	Name of the host University	Year of Awarded	Supervisor/ Co- supervisor
	N/A				
	IN/A				

16. Membership of Professional Bodies : None

S No.	Name of the Professional Body	Member/Fellow (Membership No.)	Remarks
	N/A		